

Date: 23.06.2022

Minutes of Meeting

A meeting of Grievance Redressal Committee was held on 16.06.2022 at 2:00 P.M. in Conference Hall. The following members attended the meeting:

1. Dr. Brajesh Varshney, Director
2. Dr. Rakesh Kumar Pandey, Dean Administration
3. Dr. Anshu Srivastava, Dean Students' Welfare
4. Ms. Nidhi G Kapoor, Dean, SDC
5. Mr. Rahul Singh, Asst. Professor
6. Mr. Asheesh Gupta, Asst. Professor
7. Dr. Vikas Kumar Pandey, Associate Professor
8. Mr. Anurag Trivedi, Deputy Registrar.

Suggestions posted by the students from July, 2021 to May, 2022 were discussed in the meeting.

Appreciations:

- The facilities at the college are pristine.
- The usability of the office server is superb.
- The hostel is managed well.

Suggestions/ Requisitions/ Grievances:

- A request to boost Wi-Fi's speed.
- It was suggested that the bank add a second extension counter.
- Charge a little fee for eating in the canteen.
- The hostel is home to mosquitoes.
- Proposed boosting the number of employees working in the canteen.
- The menu at the hostel was changed.

Action taken on suggestions & Grievance redressal:

- Wi-Fi now operates at a faster speed.
- The request for an extension is being thought about.
- When it was made available, there was simply a decrease in student demand. Anyway, there is a brand-new hut canteen on campus.
- The price of food is fair.
- To get rid of the mosquitoes, pesticides were applied.

- The canteen's customer service has improved.
- The hostel food is updated each year after taking students feedback into account.

Meeting ended with a cup of tea at 3:30 P.M. with thanks to the chair.

Dr. Brajesh Varshney (Director)

Director

Head, GRC

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